

## THE TERMS OF USING THE eBENEFITLUNCH CODE

1. The eBenefitLunch Code may be obtained only through Benefit Systems S.A. (therefore as "**Benefit Systems**").
2. The eBenefitLunch Code is an electronic code entitling to a one-time use of the "lunch" service at the facilities of Benefit Systems partners (hereinafter referred to as "**Partners**") indicated for the Code at: <https://www.benefitsystems.pl/en/for-you/benefitlunch/>.
3. The eBenefitLunch Code has an expiry date. User will be informed about it during order placement.
4. The services are available upon **presentation the eBenefitLunch Code by its holder and entered into the terminal system** by the Partner providing the service.
5. Users are only authorized to use the services available for the Code and listed on: <https://www.benefitsystems.pl/en/for-you/benefitlunch/> and therefore they should read the list of the available services/menus before using the service offered by a particular Partner. In order to ensure Users' satisfaction, Benefit Systems suggests contacting a Partner on the phone in advance to inquire about service availability.
6. Users may use the eBenefitLunch Code on any working day - from Monday to Friday, during the hours in which the Partner offers its services.
7. Please see the notes on the Partner subpages presented at <https://www.benefitsystems.pl/en/for-you/benefitlunch/>.
8. If the "On call delivery" option is used, the eBenefitLunch Code holder is required to provide the Code number, the company name and the delivery address while placing the order with the Partner.
9. After the expiry date, the eBenefitLunch Code is invalid and cannot be replaced with a new one.
10. The User may submit a complaint to Benefit Systems with regard to the use of the Code or the order of Codes. A complaint may be submitted in an electronic form and emailed to [info@benefitlunch.pl](mailto:info@benefitlunch.pl) or in writing, to the following address of Benefit Systems:  
Benefit Systems SA, Plac Europejski 2, 00-844 Warszawa, with a note "Complaint Code BenefitLunch." The complaint should include the User's name and surname, Code number, a description of the problem, and a request for a specific action to be taken by Benefit Systems (the User's request). Benefit Systems shall promptly, and not later than within 14 days from the receipt date of the complaint, resolve the complaint and inform the User about the outcome in a notification sent to the User's email or correspondence address, as indicated in the lodged complaint.
11. Benefit Systems S.A. is the administrator of personal data as part of the services based on the Regulations. Detailed information on the processing of personal data and your rights can be found in the [Privacy Policy](#).
12. It is prohibited to trade in the Codes.
13. Benefit Systems reserves the right to amend these Terms of Use. Users will be notified of the content of the amended Terms of Use on: <https://www.benefitsystems.pl/en/for-you/benefitlunch/>. Amendments hereto shall enter into force 14 calendar days of the publication thereof.